



**SYMBIOSIS CENTRE FOR MANAGEMENT AND
HUMAN RESOURCE DEVELOPMENT**

SYMBIOSIS INTERNATIONAL (DEEMED UNIVERSITY)

(Established under section 3 of the UGC Act. 1956)

Re-accredited by NAAC with 'A++' Grade | Awarded Category I by UGC

Collection, Analysis and Action Taken Report of 2023-24



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Detailed Feedback Analysis and Review for Academic Year 2023-2024

Sr No	Stakeholder	No. of Respondents - Feedback taken
1	Students	30
2	Teachers	6
3	Employers	11
4	Alumni	3



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Name of the Institute : Symbiosis Centre for Management and Human Resource Development

Name of the Program : Master of Business Administration (Infrastructure Development & Management)

Feedback summary for design and review of the syllabus- Student

Academic Year : 2023-2024

SCMHRD collected the feedback from students in a structured mode Google Form. The feedback was analyzed and suitable actions are taken to ensure that to make our program structure comprehensive and well defined catering to both National and International needs

Total Number of Respondents : 30

SL No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Net Response
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	8	13	5	3	1	3.80
2	Learning with A.V. aids helped me to learn better.	7	16	5	1	1	3.90
3	Group tasks helped me to learn better.	10	14	5	1	0	4.10
4	Certifications helped me to learn better.	8	14	5	2	1	3.87
5	Guest lectures added value to me.	9	13	7	1	0	4.00
6	Events, Workshops, and Seminars added value to me.	9	13	6	1	1	3.93
7	Field visits helped me to assimilate learning better.	7	11	8	2	2	3.63
8	ISR activities helped me to sensitize to the social environment.	6	13	7	2	2	3.63
9	Mentoring was of help in Academics.	9	14	5	2	0	4.00
10	Mentoring was of help in Career Guidance.	8	13	6	2	1	3.83
11	My communication skills have improved.	10	14	6	0	0	4.13
12	My confidence has improved.	10	17	3	0	0	4.23



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13	Research project / Dissertation in my interest area helped me to enhance my research skills.	7	14	7	1	1	3.83
14	The teaching and mentoring process has improved my emotional quotient (social skills etc).	8	14	5	2	1	3.87
15	Mentoring was of help in managing/organizing extracurricular activities.	8	14	6	2	0	3.93
16	The institution seeks feedback from students for quality improvement in the teaching-learning process	9	14	5	1	1	3.97

Screenshot of Students' Feedback Using Google Form

User full name	Username	(Q1)	(Q2)	(Q3)	(Q5)	(Q8)	(Q9)	(Q10)	(Q11)	(Q12)	(Q13)	(Q21)	(Q22)	(Q23)	(Q24)	(Q25)	(Q30)	(Q31)
		1.The institution curriculum has prepared adequately	2.Learning with A.Y. aids helped me to learn better	3.Growth tasks helped me to learn better	5.Certifications helped me to learn better	8.Guest lectures added value	9.Events, Workshops, Seminars added value	10.Field visits helped me to assimilate the	11.ISR activities helped me to sensitize the	12.Mentoring was of help in Academic	13.Mentoring was of help in Career Guidance	21.My communication skills have improved	22.My confidence has improved	23.Research project / Dissertation	24.The teaching and mentoring process	25.Mentoring was of help in managing the	30.The institution seeks feedback from students	31.After graduation gives three areas in which you are ready to contribute to the institute.
abhinav akash	22020344002	Disagree	Disagree	Agree	Agree	Agree	Neutral	Disagree	Disagree	Disagree	Disagree	Agree	Agree	Agree	Agree	Neutral	Agree	Helping
akash ganiyar	22020344003	Strongly	Strongly	Strongly	Strongly	Strongly	Strongly	Strongly	Strongly	Strongly	Strongly	Agree	Strongly	Neutral	Strongly	Neutral	Strongly	By Not going to recommending IDM to anyone
amishajayant	22020344005	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Neutral	Agree	Agree	Neutral	Disagree	Agree	Agree	Good
arghyadeep sinha	22020344008	Agree	Agree	Strongly	Agree	Agree	Agree	Agree	Neutral	Agree	Strongly	Strongly	Strongly	Strongly	Strongly	Agree	Agree	I believe the areas where I contribute to the institute are: 1) Knowledge Transfer: Leveraging my expertise in academics, I'm excited to actively participate in mentoring programs, offering guidance to the cohort at SCMHRD. My experiences from the corporate can help them to leap towards their aspirations. 2) Professional Collaboration: I am open to collaborate with the existing committees on campus for conducting Guest Lectures and Panel Discussions by providing crucial leads within my capacity. 3) Curriculum Design: SCMHRD's commitment to a dynamic and evolving curriculum is truly inspiring. I'd love to stay updated on curriculum revisions every
arpit kumar	22020344010	Agree	Agree	Strongly	Strongly	Strongly	Agree	Agree	Agree	Strongly	Agree	Strongly	Strongly	Strongly	Agree	Neutral	Strongly	NA
ashish dwivedi	22020344011	Neutral	Neutral	Agree	Agree	Neutral	Agree	Agree	Agree	Neutral	Neutral	Neutral	Agree	Agree	Neutral	Neutral	Neutral	1. Mentoring 2. Admission and PR Activity 3. CSR Activity



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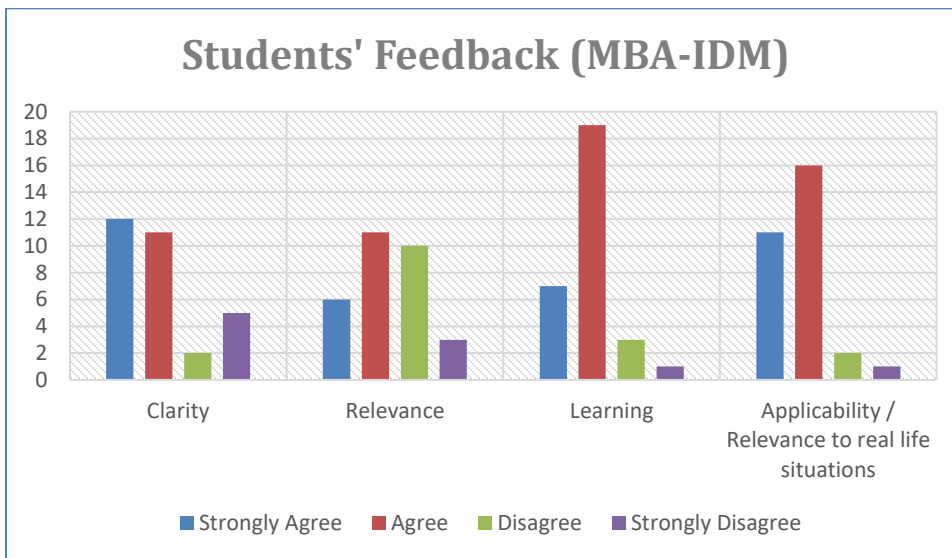
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Students Feedback Summary

Parameter	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
Clarity	12	11	2	5	30
Relevance	6	11	10	3	30
Learning	7	19	3	1	30
Applicability / Relevance to real life situations	11	16	2	1	30





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Name of the Institute: Symbiosis Centre for Management and Human Resource Development
Name of the Program : Master of Business Administration-Infrastructure Development & Management
Alumni Feedback for design and review of syllabus
SCMHRD collects the feedback from Alumni in both structured and unstructured mode. The feedback is analyzed and suitable actions are taken to ensure that the curriculum is up-to-date to make our program structure comprehensive and well defined catering to both National and International needs
Academic Year : 2023-2024
Total Number of Respondents : 3

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	1	0	2	0	0
2	The curriculum of the program is well designed and promotes learning experience of the students.	0	2	1	0	0
3	The courses offered in the Institute have relevance to societal needs and employment potential.	1	1	1	0	0
4	The institute encourages contribution from Alumni in curriculum and student development.	0	1	0	1	1



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Screenshot of Alumni Feedback Using Google Form

Timestamp	Name	Company	Designation	Programme	1)The institute curriculum has prepared me adequately for the job roles, I have handled and been	1)The curriculum of the program is well designed and promotes learning experience	2)The courses offered in the Institute have relevanc	3)The courses offered in the Institute have releva	4)The institute encourages contribution from Alumni in curriculum and student developmen	5) Would you recommend any new course/topic to be added in the program structure?
2024/07/15 4:5	Sanu Shekhar S	KPMG	Assistant Mana	MBA IDM	Neutral	Neutral	Agree	Strongly	Disagree	Yes
2024/07/16 9:5	Tony Thattil	RITES Limited	Manager	MBA IDM	Strongly Agree	Agree	Agree	Agree	Agree	No
2024/07/17 10	Anshul Panwar	Tech Mahindra	Alliance Manag	MBA IDM	Neutral	Agree	Neutral	Neutral	Strongly Disagr	Program Management & Project Management relevant to all fields since we were learning curriculum related to infrastructure but most of our batch got placed in IT industry.



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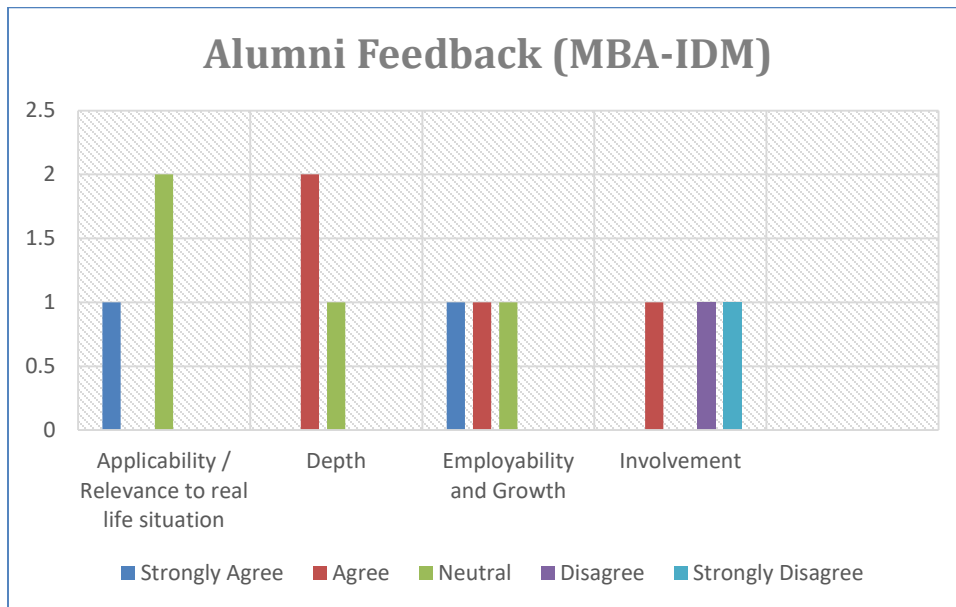
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Alumni Feedback Summary

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Applicability / Relevance to real life situation	1	0	2	0	0	3
Depth	0	2	1	0	0	3
Employability and Growth	1	1	1	0	0	3
Involvement	0	1	0	1	1	3





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Name of the Institute : Symbiosis Centre for Management and Human Resource Development

Name of the Program : Master of Business Administration- Infrastructure Development & Management

Employers Feedback for design and review of syllabus

SCMHRD collects the feedback from Employers in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that the curriculum is up-to-date to make our program structure comprehensive and well defined catering to both National and International needs

Academic Year : 2023-2024

Total Number of Respondents : 11

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum has a good blend of theory and practical aspects	2	1	4	4	0
2	The students of the programme are adequately trained in terms of knowledge, skills and values	3	4	3	0	1
3	The students of the programme demonstrates the ability to learn new things quickly, to adapt, to the dynamic environment	3	3	5	0	0
4	The courses offered in the Institute have relevance to societal needs and employment potential.	2	3	4	1	1



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Screenshot of Employers' Feedback Using Google Form

Timestamp	Name	Company	Designation	Programme	Batch	1)The curriculum has a good blend of theory and practical aspects	2)The students of the programme are adequately trained in terms of knowledge, skills and values	3)The students of the programme demonstrates the ability to learn new things quickly, to adapt	4)The courses offered in the Institute have	5) Would you recommend any new course/topic to be added in the program structure?
2024/07/15	Kuldeep Pr	EDF India	Business S	MBA IDM	2022	Agree	Agree	Neutral	Strongly Agree	Yes people who want to work in manufacturing companies and project the program is very relevant to them
2024/07/15	Sumitesh C	Infosys Co	Business C	MBA IDM	2021-23	Disagree	Strongly Disagree	Agree	Strongly Disagree	Yes. Please add basics of Business analytics, basics of management consulting or infra consulting. A lot of the papers in the curriculum are simply repetitive. And please involve live case study solving in the classroom. Without case studies, MBA is meaningless. The case studies should be handpicked from every sector like infra consulting, management consulting, financial consulting, project management, resource and time management etc. Thanks.
2024/07/15	Anurag Bh	bp	Senior Ana	MBA IDM	2019-21	Agree	Agree	Strongly Agree	Agree	AI tools and SAP tools
2024/07/15	Sandeep S	LTIMindtre	Senior Con	MBA IDM	2019-21	Strongly Agree	Strongly Agree	Neutral	Strongly Agree	Some sort of beginners course on IT infrastructure, platforms and IT consulting.



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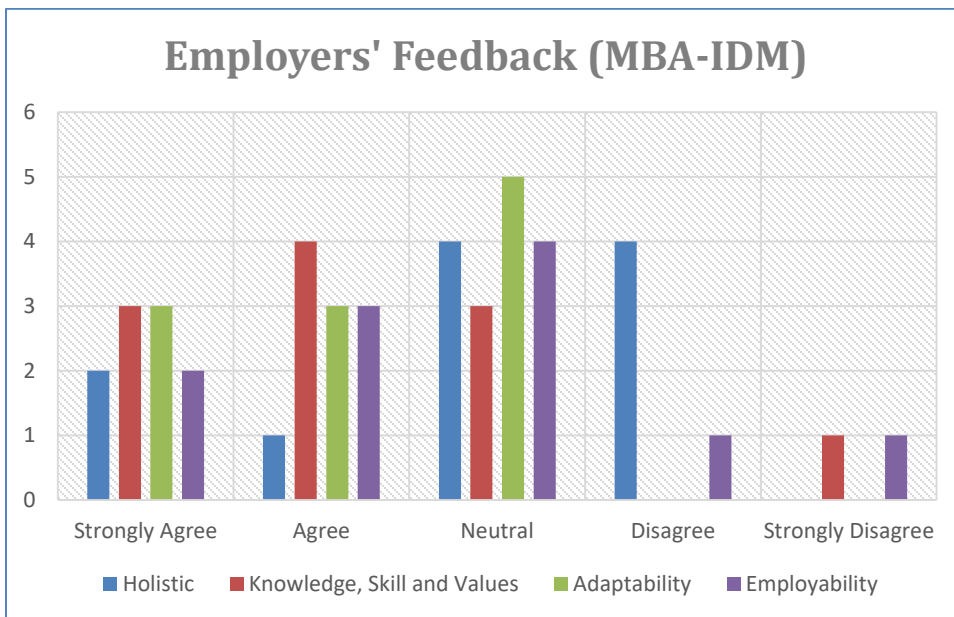
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Summary of Employers' Feedback

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Holistic	2	1	4	4	0	11
Knowledge, Skill and Values	3	4	3	0	1	11
Adaptability	3	3	5	0	0	11
Employability	2	3	4	1	1	11





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Action taken report on Stakeholder feedback for MBA- Infrastructure Development & Management

Stakeholder	Feedback Analysis and Suggestion Given	Action Taken
Students	Students felt the curriculum gave learning opportunities, and courses are non-overlapping, but addition of industry relevant course on Finance , Marketing and Analytics such as Python, Power BI and Tableau	The feedback of the students were placed before the Programme review for appropriate action
Faculty	Faculty agreed the syllabus is relevant and adequate in terms of scope, depth, and choice to help develop the required competencies amongst students. The course on “Real Estate Roles & Regulations” needs to be revamped and a course Land Acquisition needs	The feedback of the students were placed before the Programme review for appropriate action
Employer	Employers’ were of the opinion that students are learning agile, course curriculum provides required knowledge, skills and attitude and is good mix of theory and practice. Addition of courses on IT Infrastructure, Infrastructure Consulting, Analytics were proposed	Programme Structure 2025-27 will be revisited with the suggestiobs
Alumni	Alumni felt curriculum is industry relevant, socially relevant and well structured .	No action required

Dr. Netra Neelam
Director, SCMHRD